

Pearson VUE Comfort Aid List

The below items are comfort aids and do not require pre-approval. They will be allowed in the testing room upon visual inspection by the Test Center staff. Visual inspection will be done by examining the item without directly touching it (or the candidate) and without asking the candidate to remove the item, unless otherwise stated below.

Medicine & Medical Devices

- Auto-injectors; such as EpiPen
- Bandages
- Braces- Neck, Back, Wrist, Leg or Ankle Braces
- Casts - including slings for broken/sprained arms and other injury-related items that cannot be removed.
- Cough Drops - must be unwrapped and not in a bottle/container.
- Eye Drops
- Eye Patches
- Eyeglasses (without the case), including tinted lenses – must be removed for visual inspection
- Glucose Tablets (does not include hard candy) - must be unwrapped and not in a bottle/container.
- Handheld (non-electronic) magnifying glass (without the case)
- Hearing aids/Cochlear implant
 - **Note:** If the hearing aids or cochlear implant includes an accompanying remote-control device, the remote-control device may not be taken into the testing room. If there is a need to take the remote-control device into the testing room, candidates must apply and be approved for an accommodation to do so.
- Inhaler
- Medical Alert Bracelet
 - Note: Many medical alert bracelets now have a USB port. The candidate is not permitted to plug any device into the computer workstation.
- Medical device: Must be attached to a person's body, must be inaudible, and must not include a remote-control device. Examples include but are not limited to:
 - Insulin pump
 - Continuous glucose monitor
 - **Note:** If the insulin pump or continuous glucose monitor includes an accompanying remote-control device, the remote-control device may not be taken into the testing room. If there is a need to take the remote-control device into the testing room, candidates must apply and be approved for an accommodation to do so.
 - TENS Unit
 - Spinal Cord Stimulator
- Face mask and/or gloves – (Not permitted for online proctored exam, e.g. OnVUE)
- Medical Foot Stool
 - **Note:** Candidates may bring a medical foot stool for the purpose of supporting an injured leg or foot. The stool must be non-skid, have a metal base, and can be no larger than 14X14X12.

Medicine & Medical Devices (cont.)

- Nasal drops/spray
- Oxygen Tank
- Pillow/Cushion
- Pills - i.e. Tylenol or aspirin must be unwrapped and not in a bottle/container.
 - **Note:** Candidates may bring pills that are still in the packaging if the packaging states they **MUST** remain in the packaging, such as nitro glycerin pills that cannot be exposed to air. Packaging must be properly inspected.

Mobility Devices:

- Canes
- Crutches
- Motorized Scooters/Chairs
- Walkers
- Wheelchairs

Other approved items

- Tissues/Kleenex
 - **Note:** These are only considered a comfort aid in Pearson Professional Centers (must be provided by the test center) and for online proctored (e.g. OnVUE) exams.
- Earplugs and Noise Reducing Headphones
 - **Note:** These are only considered a comfort aid in Pearson Professional Centers (must be provided by the test center).
For all other testing channels, including online proctored, an accommodation approval will be required. Visit [pearsonvue.com](https://www.pearsonvue.com) and select your testing program to determine the type of test center and delivery mode.